

Sylvain HÉMON

Computer Systems & Networks Technician

PROFILE

IT technician for 4 years in an SME, I helped improve the efficiency of actions, ticket management and increased customer loyalty thanks to my programming skills. Enthusiastic, rigorous and pedagogue, my goal is to develop skills to promote collective success.
Today, I want to put my know-how at the service of a business.

TECHNICAL SKILLS

- Linux (Bash, Proxmox),
- Windows (PowerShell, Hyper-V, A-D),
- Network (IPv6, NAT, VLAN, VPN, ACL, SSL, VoIP, Firewall, Iptable, Switch, Router, DHCP, DNS, SSH, FTP, QoS, wiring ...),
- Programming (Symfony, Doctrine, PHP),
- Hardware / ICT.

PERSONAL SKILLS

- Flexible,
- Rigorous,
- Implied,
- Empathetic,
- Force of proposal.

EXPERIENCES

4 years, 2017-2021

La Puce Informatique

Loudéac, France

IT technician: workshop and customers; reception, advice, technical troubleshooting of computer equipment, in the workshop, on site, in remote maintenance; Development of an internal customer support tool and a task automation tool.

3 years, 2014-2017

Various missions

Brittanny, France

Numerous temporary assignments in the agri-food business sector, mainly as a machine / line operator, biscuit maker, production / packaging / industrial cleaning agent.

2 months, 2013 & 2014

Ministry of the Interior

Rennes, France

Internship: Project carried out on the implementation of Virtualization of Workstations, under RDS with License, Print, Applications, Broker, Files and Profiles servers as well as the SCVMM control console.

1 month, 2012

Walzer Elektronik

Duisburg, Germany

Internship: Learning the basics of web programming: HTML, CSS, PHP, MySQL, JS;

EDUCATION

1 year, 2013-2014

Maupertuis high school

Saint-Malo, France

Study: B.T.S. I.R.I.S. (*Brevet de Technicien Supérieur, Informatique et Réseaux pour l'Industrie et les Services techniques*),

Notions covered: C/C++ programming, PHP, JS; Network administration.

3 years, 2010-2013

Coëtlogon high school

Rennes, France

Study: Bac Pro S.E.N. option T.R. (*Baccalauréat Professionnel, Systèmes Électroniques et Numériques, option Télécommunications et Réseaux*),

Notions covered: Installation, configuration, troubleshooting of hardware, computer applications and communication.

INTERESTS

I.T. Technology watch, backend web programming,

Photography Digital photography and development,

Trip 6 months abroad, especially in Australia with the "Working Holiday Visa", United States, United Kingdom, Germany.

PERSONAL

INFO

5 Rue Des Fontaines,
02140 Voulpaix, FR

27 years old, in
cohabitation

Nationality: French

License + Vehicle

Languages:

- French native language,
- English Read / Written / Spoken

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SOCIAL

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